

Deputy Regional Chief Midwife

South East

To: LMNS SRO & Deputy, BOB LMNS

NHS England & Improvement
Premier House
60 Caversham Rd
Reading, RG1 7EB

By Email

10th March 2022

Dear [REDACTED]

Ockenden Insight Visits 2022 Report: Agree Dates & Planning

Further to the SE Region LMNS SRO meeting on 16th February where we introduced the next steps for the Ockenden Assurance Process, we are pleased to share the agreed dates of the planned visits to all acute maternity sites for your LMNS below:

Dates	LMNS	Representative	TRUST	Site	Buddy / Peer LMNS	Representative
10/06/2022	BOB	[REDACTED]	Oxford University Hospital NHS Foundation Trust	John Radcliffe Hospital	Frimley	[REDACTED]
09/08/2022	BOB	[REDACTED]	Buckinghamshire Healthcare NHS Trust	Stoke Mandeville	SHIP	[REDACTED]
25/08/2022	Frimley	[REDACTED]	Frimley Health NHS Foundation Trust	Wexham Park Hospital	BOB	[REDACTED]
30/08/2022	Frimley	[REDACTED]	Frimley Health NHS Foundation Trust	Frimley Park Hospital	BOB	[REDACTED]
29/09/2022	BOB	[REDACTED]	Royal Berkshire NHS Foundation Trust	Royal Berkshire Hospital	Frimley	[REDACTED]

The timetable of visiting each Trust has been prioritised based on non-compliance from the latest assessment by CSU and existing maternity safety concerns as identified for those Trust on the Maternity Safety Support Programme.

As part of the Nationally agreed process it was confirm that this set of visits will mark the commencement an annual cycle of visits for Maternity services which will be handed over to each LMNS at an agreed stage, where NHSEI will become a participant rather than a lead. We have agreed Nationally that Trusts will be given a minimum 6 weeks' notice prior to the visit and request that the Trust notification of the visit comes direct from the LMNS to support collaboration relationships and future planning.

Visiting Team

The visiting team on each Insight Visit will consist of the following participants:

- Regional MVP Lead.
- Regional Chief Midwife and/or Deputy Regional Chief Midwife, and the Regional Maternity Quality Lead.
- LMNS SRO or deputy/delegate with clinical background.
- LMNS Buddy SRO or deputy/delegate with clinical background

Duration of visit

- This will be dependent on local need and it is anticipated that the visit will be up to a day per site.

Format of visits

- Introduction from Region/LMNS, with overview and rationale for visit, to all staff – CEO/CNO included.
- Trust to start the day with a presentation of the Ockenden Action Plan
- Members of visiting team will interview various staff members, making notes for collation.
- Chair of the visit – LMNS/ RCmidO co-chair with MVP – to collate notes and prepare briefing following all discussion with CEO/CNO and DoM/HoM – all staff.

An agenda will be shared with the Trust with notification from Region at least 6 weeks prior to dates agreed above, all participants of the visiting team will be cc'd. A preparatory meeting will be arranged with each LMNS & Buddy prior to their first Trust visit, all members of the visiting team will be invited to discuss team member roles, methods and KLOES.

Following the visit

- Agreement of national report format – this will be a return of the Ockenden template and a brief overview using the WESEE format, TBC.

Governance around the meetings and report should follow local, regional, and national processes

- Trust will report internally to Executive Board
- LMNS will have to report to ICS – system level & Regional Maternity & Neonatal Safety Concerns Group.
- Regional Maternity & Neonatal Safety Concerns Group to report into the Regional System Quality Governance Committee.
- National - through the MTP Insights group TBC.

To assist with planning, the Ockenden visit will be added to the agenda of RMNSCG on 4th April 2022 and an individual meeting will be set up per LMNS to work together on any queries that arise prior to the first visit for the LMNS. Please note Buddies will be invited to attend.

Your continued collaboration to support Trust with fully implementing the Ockenden IEAs is essential to improving the safety of maternity care. Thank you for all the hard work at system and Trust level that you and your teams are undertaking to maintain safe and effective maternity care.

Yours Faithfully,



Deputy Regional Chief Midwife

NHS England and Improvement South East